**Helen Panayiodou** is an experienced secondary literacy/ESOL facilitator who has worked on national - professional development contracts since 2004. She has presented workshops at a variety of conferences: CLESOL, NZALT, CRIE. She has also worked for the Ministry of Education as a National ESOL verifier and for NZQA as a moderator. She is trained as an English teacher with experience in Special Needs.